



Security Light Repair Agreement

- Midland Power Cooperative will repair or replace security lights for our member-consumers, in accordance with Customer Policy No. 403.
- This Security Light Repair Agreement is available to any member-consumer and is only for security lights sold by Midland Power Cooperative.
- The security light to be covered in this agreement must be in working order when the enrollment form is submitted and location of the light is subject to approval for eligibility by Midland Power.
- The cost of this repair agreement is \$2.00 per month/per light. If you have 1 light you would pay \$2.00 per month, 2 lights would be \$4.00 per month and so on.
- This monthly charge covers the trip charge, repair parts and total light replacement if needed.
- You agree to remain on the repair agreement for a minimum of 60 months (5 years).

To enroll, complete the form below and mail to
Midland Power Cooperative, PO Box 420, Jefferson, IA 50129-0420
OR email completed & signed form to mpcrec@midlandpower.coop

SECURITY LIGHT REPAIR AGREEMENT ENROLLMENT FORM

I wish to enroll in Midland Power Cooperative's Security Light Repair Agreement Program. I understand that I will be charged \$2.00 per month/per light. This covers all repairs, and total light replacement if needed. I understand that I must remain in the program for a minimum of 60 months (5 years), and that the light must be in working order at the date of enrollment.

Please Print

| | | | |
|-----------------------------------|--------------------------------|-------|-----|
| Name | | Phone | |
| Address | City | State | Zip |
| Account No. | Map Location Number (on bill): | | |
| Number of lights at this location | Size, if known | | |
| Signature | Date | | |



**CUSTOMER
POLICY 403.0**

Midland Power Cooperative (the Cooperative) may assist customers who request repair work not ordinarily performed by the Cooperative in its normal course of business of providing and maintaining an electrical distribution system.

PROCEDURE

The nature of repair services which customers may request include but are not limited to the following:

- Member-owned security lights
- City-owned street/security lights
- Water heaters
- Enviro-Watch

The Cooperative will consider customer repair requests within the Cooperative's service area under terms and conditions as follows:

- A. It shall be the customer's sole responsibility to contact the Cooperative and request any repairs or service. Customers may call the Cooperative headquarters at (515) 386-4111 or toll-free in Iowa (800) 833-8876 to request repair assistance or to obtain other information on the program.
- B. Responding to customer repair requests shall be subject to scheduling and availability of the Cooperative employees, with the first priority of employees being to meet the electrical power needs of the Cooperative's member consumers.
- C. Customer agrees that the Cooperative shall not be liable for, and by requesting such assistance, customer releases and indemnifies the Cooperative and its employees from and against, any damages or claims which arise out of or are in any way associated with the condition of customer's equipment being repaired or its prior service or installation. Customer further agrees that the Cooperative and its employees shall not in any event be liable for any indirect, special or consequential damages or lost profits arising out of or related to the repairs requested by Customer. The liability of the Cooperative and its employees, if any, shall in no event exceed the total paid to the Cooperative by Customer for the requested repair work.

The Cooperative reserves the right to deny a customer's repair request should such request be deemed hazardous or an endangerment by the Cooperative.